

## Businesses: How and When To Contact The Police

### **999 - IN AN EMERGENCY (As soon as possible)**

You should always call 999 when it is an emergency, such as when:

- A crime is in progress
- Someone suspected of a crime is nearby
- When there is danger to life
- When violence is being used or threatened.

Where possible, please provide details of:

- Exact location (Business name, access road, junction)
- Direction of travel of suspect (Use roads or places)
- Description (Age, Height, Ethnicity, Build, Distinctive Clothing, Bags, etc)
- Vehicles involved (Colour, make, model, registration)

### **101 - Non Urgent Police Assistance (Within an hour)**

You should call 101 to report crime and other concerns that do not require an emergency response. For example, if:

- Your property has been damaged
- You suspect drug use or dealing in your neighbourhood
- Report a minor traffic collision
- Give the police information about crime in your area
- Speak to the police about a general enquiry

### **Online - Business Watch DISC system (free to register)**

In addition to calling police, report online via DISC so details can be shared with other local businesses. You can also upload CCTV images.

### **Neighbourhood Policing Team**

Speak directly to your Neighbourhood Policing Team officers when they are on duty (*Diverts to 101 when off duty*) or email them.

<b>Business Area</b>	<b>Ward</b>	<b>Phone</b>	<b>Email</b>
Surbiton	St Marks	020 8721 2044	<a href="mailto:Stmarks.snt@met.police.uk">Stmarks.snt@met.police.uk</a>
Ewell Road	Surbiton Hill	020 8721 2518	<a href="mailto:Surbitonhill.snt@met.police.uk">Surbitonhill.snt@met.police.uk</a>
	Alexandra	020 8721 2516	<a href="mailto:Kingstonalexandra.snt@met.police.uk">Kingstonalexandra.snt@met.police.uk</a>
Tolworth	Berrylands	020 8721 2002	<a href="mailto:Berrylands.snt@met.police.uk">Berrylands.snt@met.police.uk</a>
	Tolworth & Hook	020 8721 2045	<a href="mailto:Tolworth.snt@met.police.uk">Tolworth.snt@met.police.uk</a>
Chessington	Chessington North	020 8721 2001	<a href="mailto:Chessington.snt@met.police.uk">Chessington.snt@met.police.uk</a>
	Chessington South	020 8721 2596	<a href="mailto:Chessingtonsouth.snt@met.police.uk">Chessingtonsouth.snt@met.police.uk</a>

### **0800 555 111 - Crimestoppers**

Call anonymously with information on crime.

*If in doubt, report it. Don't assume someone else will do it.*